



Waste Services Since 1971

## PORTABLE TOILETS FAQ

### **Q: How far in advance do I need to reserve a portable toilet?**

A: During peak times of the year, it is best to make your reservation as far in advance as possible. We recommend at least 72 hours in advance. For large special events or job sites, a week or more lead time is advisable. For urgent needs we may be able to deliver toilets the same day.

### **Q: If I rent a Portable Toilet, what is the frequency of service on my?**

A: We can service portable toilets once per week. This is done to keep the units fully stocked, clean and sanitized. The fee for the toilet includes the use of the restroom and once a week service. We can provide service more frequently if required.

### **Q: What happens if my Portable Restroom gets tipped over?**

A: When a tip over of a portable toilet does occur, we ask that our customers contact our office as soon as possible to report the incident. We will then dispatch a driver to come to the site and clean the unit or switch out the portable toilet with a replacement depending on the severity of the tip over.

### **Q: Will the Portable Restroom be clean for my event?**

A: Yes! Our Standard Restrooms are reserved only for special events and parties, and have never been used at a construction site.

### **Q: How do you keep the water from freezing in the tanks during colder temperatures?**

A: Our Restroom Cleaning Supply Company has experimented with several different ecologically friendly anti-freeze options to keep the water from freezing in the tanks during the winter months in northern locations. The anti-freeze is mixed in with the deodorizing water that is placed in the tank and works to keep the water fluid and unfrozen during colder temperatures. All products used are acceptable to our waste water facilities.

### **Q: Am I required to have a portable toilet on my job site?**

A: Most city or township ordinances specifically spell out the requirement of a portable toilet on a construction site and inspectors will require that a portable toilet is ordered and either placed on site or on its way before approving the inspection. In addition, OSHA requires a portable toilet on a construction site under the Safety and Health Regulations for Construction (1923.51 (c) (1), 1926.51 (c) (3), (I), (ii), (iii), (iv) ). For information regarding specific city or country ordinances contact the city where construction is occurring.

### **Q: What is the "damage waiver?"**

A: Our restroom supplier company has adopted a damage waiver program as another service to help reduce your exposure to damages when renting a portable toilet. The damage waiver is an optional provision, which will eliminate back charges for damages that occur as a result of accidents, vandalism or weather related problems. This coverage protects you 24 hours a day, 7 days a week. You are covered for minor damage regardless of who caused the damage to the portable restroom. When you consider the costs for a replacement unit or equipment, the damage waiver is indeed a small price to eliminate the risk. Although the majority of our customers want the damage waiver, it is not mandatory. Ask your

customer service representative about details on declining the damage waiver. By declining the waiver, you will accept full responsibility for any damage other than normal wear and tear.

**Q: What can be done if my unit is in an area of high wind?**

A: Upon request in some areas, Leck may offer uniquely designed stakes that fit securely over the four skids on each side of the unit to anchor the unit securely to the ground, eliminating the problem of your portable restroom being tipped over in areas of high wind.

**Q: Does a Port-A-Bowl Restroom on my construction job site really cut down on expenses and time?**

A: By providing a portable restroom on your job site you can reduce the distance employees must travel to use a restroom as well as the time employees must spend searching for an alternative facility because no nearby restroom has been provided. The following chart was developed in a study conducted by the Portable Sanitation Association International (PSAI).

**The annual cost of 10 minutes of wasted toilet time per employee, per day:**

Hourly Rate	5 Employees	10 Employees
\$7.00	\$1,487.50	\$2,975.00
\$8.00	\$1,670.00	\$3,400.00
\$13.00	\$2,762.50	\$5,525.00
\$15.00	\$3,187.50	\$6,375.00

Formula: Hourly Rate divided by 60 Minutes Per Hour x 10 Minutes x Number of Employees x 255 Days Per Year. For more information regarding this study, contact Portable Sanitation Assoc International at 1-800-822-3020.

**Q: What are the guidelines for the ADA restrooms?**

A: Leck's Restroom Company provider offers portable wheelchair restrooms that are ADA compliant for use on a construction site, commercial area, or special event in some areas. Where available, our ADA units are large enough and obtain the proper elements to meet the standards that have been outlined by the Americans with Disabilities Act. Specifically, the statute states that for single user portable toilets clustered at a single location, at least 5% but no less than one toilet unit shall be installed at each cluster whenever typical inaccessible units are provided. Accessible units shall also be identified by the International Symbol of Accessibility. The exception is that if portable toilet units are used exclusively by construction personnel who do not require the use of an ADA unit, you are not required to comply with this statute.

(Federal Register/Vol. 56, No. 144/July 26, 1991/ Rules and Regulations/ 4.1.2 Accessible Site and Exterior Facilities: New Construction.)

**Q: Where can you place my Port-A-Bowl Restroom?**

A: We will place your portable toilet(s) at your event or on your job site per your instruction. We will make every reasonable attempt to accommodate your wishes as to placement on the portable unit. However, we will relocate the unit or notify you if it becomes necessary so that is readily accessible for servicing. This ensures that our trucks, employees and equipment are not in danger or at risk.

**Q: How do you cut down on the odors and germs within the Port-A-Bowl Restroom?**

A: Leck's Portable Restroom Company supplier, not only pumps out the holding tank and cleanses the inner bowl of the unit but also provides meticulous janitorial service both inside and out. Service technicians will clean and sanitize the portable restrooms with each service call. They will

also provide a special detergent in the water, which acts not only as a sanitizer but deodorizer as well, to keep the unit smelling great while reducing exposure to germs.

**Q: Can I have a Portable Toilet for just One Day?**

A: Yes! Our Standard Restrooms are great for weekend parties, or even a one day party. It is always best to call at least two days prior to your event to ensure proper delivery times.

**Q: Where does the waste go after it has been pumped?**

A: The waste water is taken to local waste water facilities and disposed of according to the regulations, procedures and sanitary conditions required by the facilities.

**Q: I am having a Special Event, how many portable toilets do I need?**

**Special Events Calculator**

Number of Units Required When No Pumping Service is Provided  
50/50 Mix of Men & Women -1 Unit Provides Approximately 200 Uses

Average Crowd Size	1hr	2hrs	3hrs	4hrs	5hrs	6hrs	7hrs	8hrs	9hrs	10hrs
500	2	4	4	5	6	7	9	9	10	12
1,000	4	6	8	8	9	9	11	12	13	13
3,000	6	9	12	16	20	24	26	30	34	38
5,000	12	15	20	25	31	38	44	50	56	63
7,000	12	18	26	35	44	53	61	70	79	88
10,000	15	25	38	50	63	75	88	100	113	125
15,000	20	38	56	75	94	113	131	150	169	188
20,000	25	50	75	100	125	150	175	200	225	250

**Q: Does Leck Service the toilets?**

A: We provide all billing and service questions regarding the use of the portable restroom. However, we use licensed service providers to clean and sanitize the restrooms. Therefore the delivery, removal and service may be provided by another licensed liquid waste hauler other than Leck.